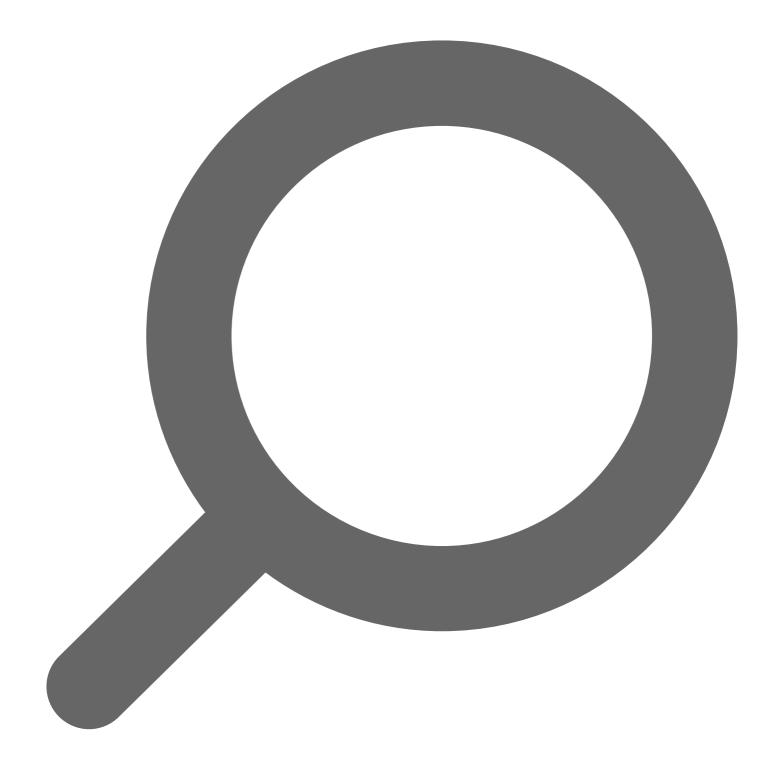


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Search



Customers

Close Net Promoter Score (NPS)

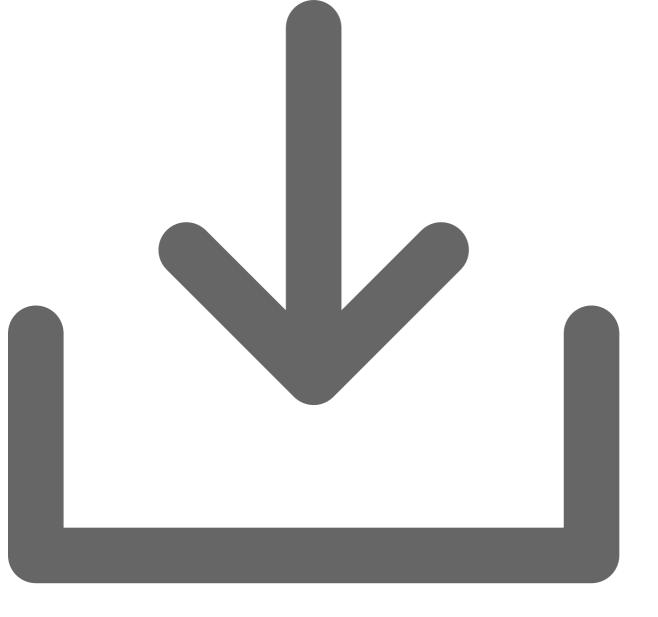
- Customer churn
- o Ombudsman complaints
- Energy sold

- Communities & Relationships
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 - Symphita reiformansolution
 - First tier suppliers
- Other Reportable privacy incidents

 - Close Major IT incidents Reporting Standards (GRI Standards)
 - Sustainability Accounting Standards Board (SASB) Index
 - UN Global Compact: Communication on Progress
 - Assurance Statement
- FY20 ESG Data Centre
- Communities & Relationships
- <u>Industry association membership fees</u>



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 - Waste
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Communities & Relationships

Industry association membership fees

Our memberships are utilised for a broad range of purposes across the organisation, including knowledge sharing, networking, promoting industry development, and policy advocacy. We also seek to work with other parties to provide a unified industry view on energy, climate change and related policies. In May 2020 AGL conducted a review of our Industry Associations memberships, the results of which can be found here.

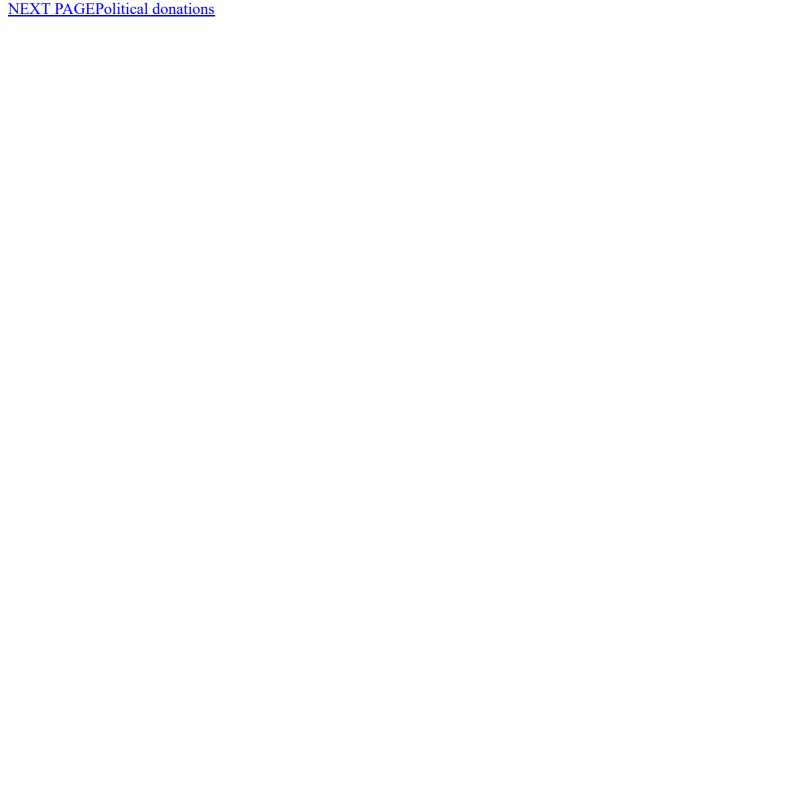
Industry association	Membership fees paid during FY20 (GST inclusive)
Australasian Investor Relations Association	\$7,714
Australian Alliance to Save Energy	\$16,500
Australian Battery Recycling Initiative	\$6,050
Australian Energy Council	\$467,500
Australian Financial Market Association	\$19,800
Australian Industry Group^	\$29,117
Australian Network on Disability	\$7,623
Australian Pipeline and Gas Association	\$29,590
Bioenergy Australia	\$11,330
Business Council for Sustainable Development Australia	\$29,700
(BCSD Australia)*	\$29,700
Business Council of Australia	\$93,500
Business SA	\$6,666

Industry association	Membership fees paid during FY20 (GST inclusive
Central Gippsland Essential Industry Group	\$2,050
Chamber of Commerce & Industry WA	\$5,500
CIGRE	\$1,910
Clean Energy Council	\$61,050
Committee for Economic Development of Australia	\$19,750
Committee for Gippsland	\$22,000
Corporate Tax Association	\$16,050
Diversity Council Australia Limited	\$6,987
Electric Vehicle Council of Australia	\$16,500
Energy Efficiency Council	\$9,350
Energy Users Association of Australia	\$14,500
Females in IT and Telecommunications	\$8,580
Gippsland Regional Executive Forum	\$2,915
Global Compact Network Australia	\$15,257
Group of 100	\$8,800
Hunter Business Chamber	\$6,130
International Gas Union^	€ 6,000
Master Builders Association	\$15,180
Muswellbrook Chamber of Commerce	\$400
Pride in Diversity	\$11,000
Queensland Resources Council*	\$2,908
Rural Press Club Qld	\$550
Singleton Business Chamber	\$250
Strategic Industry Research Foundation	\$11,550
The Carbon Market Institute	\$8,800
Weld Australia	\$33,755

Notes

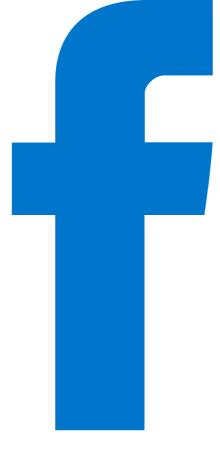
- ^AGL paid the FY20 membership fees in FY21
- *AGL has decided that it will not be renewing its membership of these industry associations for FY21. This decision is based on the findings of a recent review of its Industry Association memberships that was completed in May 2020. A copy of the Summary Report of the review can be found here.
- During FY20, AGL has made contributions to various (non-government) industry associations for work done on particular issues or projects. These contributions are not included above. In addition, the associations are not included above except where AGL has also paid annual membership fees to them.
- Due to the continuing integration of Perth Energy and Southern Phone Company, their industry association memberships have not been included in this list. In addition, due to resource constraints, a small number of minor industry association memberships may not be included in the above list.
- AGL's view may differ on some issues from the industry groups to which we belong. Where this occurs on material issues, we aim to ensure that stakeholders are aware of these differences of view.
- During FY20, the key area where AGL's views differed to those of the industry associations of which we are (or were) a member was climate change policy. There is general agreement among AGL and our industry associations about the principles that should guide Australia's greenhouse gas emission reduction targets and climate change policy framework. There is also general agreement that Australia's climate change objectives are most efficiently managed at a national level, rather than by state governments developing jurisdictional targets and policies. There may, however, be some disagreement among these associations about the particular mechanisms to achieve these outcomes and the prioritisation of particular principles to guide the policy pathway, with different organisations prioritising industry competitiveness, the use of market-based mechanisms, accelerating the use of renewable energy, energy affordability, policy stability, or the integration of climate change and renewable energy policies. Most organisations agree that a sectoral approach for electricity generation is appropriate.

GRI Reference: 102-13; 102-42

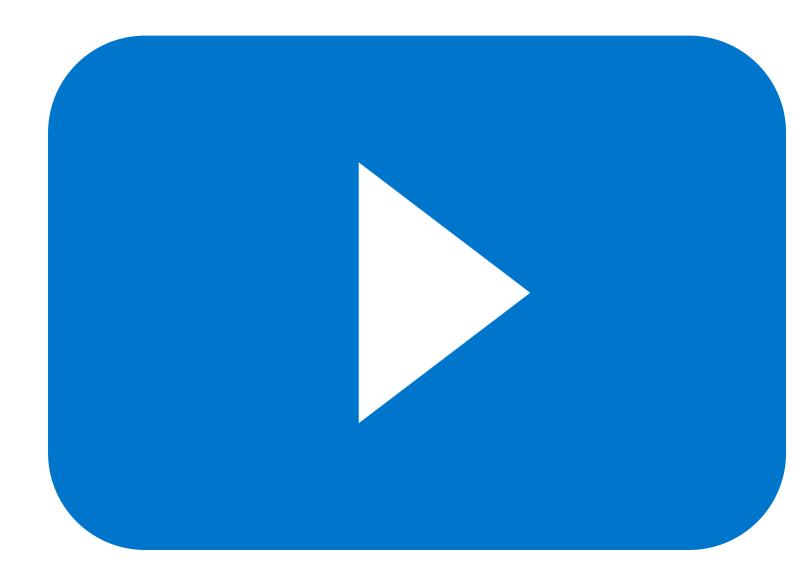


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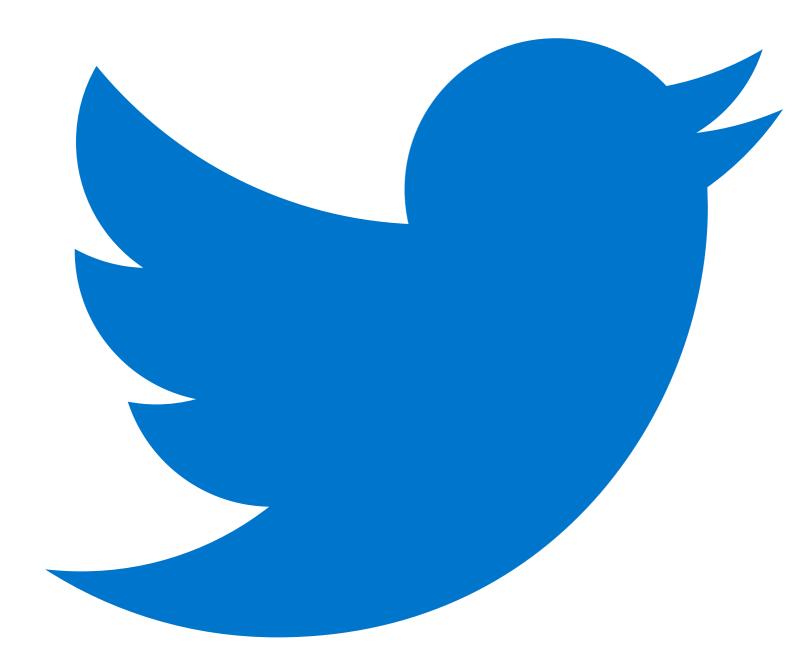
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